

## AIR FORCE MEDICAL SERVICES COMMODITY COUNCIL

These streamlined contract vehicles are designed to provide a centralized procurement source, a consistent streamlined process, and best pricing economies of scale while also decreasing the administrative and contract management burden.

### SPIRAL 1 – Clinical Support Services (CSS)

The purpose of these contracts is to provide all direct-care, clinical service positions. Health care workers provided under these contracts fall under personal services, as described in DFARS 237.104.

There are six (6) Indefinite Delivery Indefinite Quantity (IDIQ) contracts awarded, which will **expire on 13 May 2012**. Each Air Force base awards task orders off of these IDIQs to fulfill their requirements at hand. Contracting Officers issue a Task Order Proposal Request directly to the six (6) prime contractors for competition. Solicitations will not be posted on the Federal Business Opportunities website ([www.fbo.gov](http://www.fbo.gov)). There may be potential subcontracting opportunities with the prime contractors.

### SPIRAL 1-1 – Clinical Acquisition for Support Services (CLASS)

Twenty-three (23) Multiple Award Indefinite Delivery/Indefinite Quantity (IDIQ) contracts were awarded to small businesses on 21 December 2011, with a 4-year ordering period, not to exceed \$992M. Contractor employees provided under these contracts will fall under personal services, as described in DFARS 237.104. This spiral replaces SPIRAL 1 Clinical Support Services (CSS) contracts listed above.

The purpose of the Clinical Acquisition for Support Services (CLASS) contracts is to supplement the medical staff at Air Force Medical Treatment Facilities (MTFs) with a wide range of qualified clinical credentialed and non-credentialed health care workers in the 50 United States and Guam. Qualified health care workers will provide services in full-time equivalent (FTE) and part-time equivalent positions based on the number of annual billable hours established in the task order work schedule for each position description. The intent of the CLASS contracts is to provide long-term clinical services to the MTF, which is defined as a requirement for a minimum of one year.

The clinical services on the CLASS contracts include professional (e.g. physicians), dental, nursing, ancillary (e.g. pharmacy, laboratory), and technical services that provide direct patient care. Clinical services in the CLASS contracts are categorized in the following eight (8) clinical service categories:

**Allied Health Services:** Identifies a number of professional health care services provided by licensed professionals who assist with the treatment of patients including, but not limited to, physical therapy, occupational therapy, speech pathology, audiology, dietetics, optometry, respiratory therapy, and podiatry. In the CLASS contracts, Behavioral Health and Dental Services are not considered in the Allied Health Services categories.

**Ancillary Services:** Relates to supplemental professional services provided in an MTF including, but not limited to, radiology, pharmacy, and clinical laboratory.

**Behavioral Health Services:** A branch of medicine that deals with the achievement and maintenance of psychological well-being including, but not limited to, clinical psychology, psychiatry, social work, and psychiatric practitioners.

Dental Services: Involves the evaluation, diagnosis, prevention, and surgical or non-surgical treatment of disease, disorders and conditions of the mouth, maxillofacial area and the adjacent and associated structures including, but not limited to, dentistry and dental support.

Nursing Services: Services provided by registered and/or licensed nursing personnel including all types of registered and advanced practice nurses as well as practical and vocational nurses. In the CLASS contracts, technicians and assistants working in nursing service are considered in the Technician Services categories.

Primary Care Providers: Relates to the level of care that encompasses routine care of individuals with common health problems or chronic illnesses including, but not limited to, primary care practitioners and physician extenders.

Specialty Providers: Relates to a wide range of health care services in virtually every medical specialty and subspecialty.

Technician Services: Relates to the certified or registered health care workers who perform administrative and clinical tasks in carrying out the treatment plan including, but not limited to, technologists, technicians, and assistants.

## SPIRAL 2 – Medical Administrative Support Services (MASS)

The purpose of these contracts is to provide all medical administrative (non-patient care) positions and services to Air Force medical organizations and medical treatment facilities. Contractor employees provided under these contracts fall under non-personal services, as described in FAR 37.101.

Currently, there are four (4) IDIQ contracts awarded, which will **expire on 25 April 2012**. Each Air Force base awards task orders off of these IDIQs to fulfill their requirements at hand. Contracting Officers issue a Task Order Proposal Request directly to the four (4) prime contractors for competition. Solicitations will not be posted on the Federal Business Opportunities website ([www.fbo.gov](http://www.fbo.gov)). There may be potential subcontracting opportunities with the prime contractors.

## SPIRAL 2-1 – Medical Support Services (MSS)

Seven (7) Multiple Award Indefinite Delivery/Indefinite Quantity (IDIQ) contracts were awarded to small businesses on 25 January 2012, with a 5-year ordering period, not to exceed \$494M. Contractor employees provided under these contracts will fall under non-personal services, as described in FAR 37.101. This spiral replaces SPIRAL 2 Medical Administrative Support Services (MASS) contracts listed above.

The purpose of the Medical Support Services (MSS) contracts is to provide a variety of medical support labor categories and full services/operational activities. Contractor personnel will supplement Air Force military, DoD government employees and/or other contracted personnel.

The services are broken into four categories:

Clerical Support Services: Relates to clerical or medical office work including, but not limited to, medical receptionists, secretaries and office clerks for business departments, medical clinics, appointment centers, mailrooms and inpatient wards.

**Certified Support Services:** Relates to positions that require holding appropriate certification credentials that qualify the individual to perform specified functions or practice specified skills. Examples falling into this category include transcriptionists, medical record technicians, medical coders and medical coding auditors.

**Medical Specialized Support Services:** Relates to services that impact financial or patient treatment processes. Examples include utilization/referral management activities, medical billing offices (MAC and MSA) and beneficiary services representatives.

**Technical Support Services:** Relates to indirect operational services that affect patient treatment capabilities. Examples include supply, logistics and equipment support positions.

### SPIRAL 3 – Consultant, Advisory and Technical Services (CATS)

Thirteen (13) Multiple Award Indefinite Delivery/Indefinite Quantity (IDIQ) contracts were awarded to eight (8) large businesses and five (5) small businesses on 2 February 2012, with a 5-year ordering period, not to exceed \$985M. This spiral provides management and professional support categories such as: subject matter experts, data analyst, systems analyst, technical writer, engineer, project manager, administrative assistant, executive assistant, financial analyst and consultant. Contractor employees provided under these contracts will fall under non-personal services, as described in FAR 37.101.

More information will be posted as it is made available to the AFSOC Small Business Program office.

### SPIRAL 4 – Temporary Medical Staffing Services

Request for Information (RFI) FA8053-11-R-0005 was posted on the Federal Business Opportunities website ([www.fbo.gov](http://www.fbo.gov)) on 26 April 2011 as a Sources Sought notice type. The information requested was to seek sources and relevant data to strategically procure temporary medical staffing (TMS) services in military medical treatment facilities (MTFs) at geographically-dispersed Air Force installations in the US and its territories. The work will supplement clinical services provided by DoD military personnel, DoD civilian employees, or other contract staff. Response date was 25 May 2011.

Clinical Support Services can be any occupation that engages in direct patient care activities such as physicians, nurses, medical technicians, pharmacists and laboratory professionals. They will be sought to meet temporary staffing needs.

Solicitation is pending.

### SPIRAL 5 – Overseas Clinical, Administrative & Advisory Staffing Services

Request for Information (RFI) FA8053-11-R-0004 was posted on the Federal Business Opportunities website ([www.fbo.gov](http://www.fbo.gov)) on 30 March 2011 as a Presolicitation notice type. The information requested was to seek sources interested in providing information on clinical support services, medical administrative support services, and medical Advisory and Assistance Services (A&AS) in support of Air Force Air Staff, Air Force Major Command (MAJCOM) or Air Force military treatment in DoD facilities in the overseas environment (such as Japan, South Korea, Italy, England, Germany, Portugal, and

Turkey). The work may augment existing clinical support services, medical support services, and A&AS provided by Air Force military personnel, DoD civilian employees, or other contract staff in support of medical requirements. Response date was 30 April 2011.

Clinical Support Services can be any occupation that engages in direct patient care activities such as physicians, nurses, medical technicians, pharmacists, and laboratory professionals for short or long term staffing needs. Services may be required at any government facility overseas or they may be performed in contractor owned facilities.

Solicitation is pending.

For more information on these contract vehicles, please contact the AFSOC Small Business Program office at 850-884-2376 or email [AFSOC.SBP@hurlburt.af.mil](mailto:AFSOC.SBP@hurlburt.af.mil).